



## GENERAL INFORMATION GUIDE

**“A Must Read For  
Your XL Sports Trip”**



## 1. What to Bring

Treat your trip as a regular vacation where the weather is unpredictable, even during the summer.

Below are a few suggested items you may need in addition to regular packing (there are a few obvious ones!):



Waterproofs, especially a jacket

Local currency/ATM Card

**Camera** (in hand luggage)

Insurance documentation

**Passport** and Visa (when required – check directly with your Embassy)



## 2. Payments

Payments are to be made online through your Personal Registration Page either by check or credit card. Checks should be made payable to **XL Travel** and sent to **XL Sports Tours, 825 Courtland Street, Orlando, FL 32804**. Credit card payments may be subjected to an additional charge.

Please ensure that all installments are received by the specified deadline dates. If we do not receive your payments on time your individual rights to travel or the overall trip cost may be affected. If traveling in a group, Airline tickets will not be distributed until everyone in the group has made all trip payments.



## 3. Insurance

Personal medical and travel insurance is the responsibility of the traveler. Insurance is compulsory if you are traveling to play in a tournament. We recommend that you take out travel insurance whatever type of trip you are coming on.



## 4. Flights

**To travel internationally you need a passport.** If you do not have one already it is advisable to start the application immediately as it can be a lengthy process. Your local Post Office will have all the details and appropriate forms, or you can find them online at [http://travel.state.gov/passport/passport\\_1738.html](http://travel.state.gov/passport/passport_1738.html). It is possible to expedite the process for an additional fee, but XL Sports Tours strongly advises against leaving anything to the last minute.

Your tickets will usually be e-tickets so you do not need a paper copy. Your XL Sports Tours Coordinator will send you tickets up to 4 weeks before you travel (by email if they are e-tickets, or to your team leader if they are paper). **Once you receive your tickets please check the spelling of the full name** and let us know if there are any errors, as airlines are very strict with their security. When you complete the online registration process we ask for your name as it appears in your passport – this means your birth name, not abbreviations or shortened versions, as the airlines can be tough on this. There may be a charge for any incorrectly spelt names due to errors on the registration forms.

### XL Sports Tours

825 Courtland Street, Orlando, FL 32804

[info@xltravel.com](mailto:info@xltravel.com) 781-210-7896 [www.xlsportstours.com](http://www.xlsportstours.com)



## 5. First Day

Jetlag can affect some people more than others. Try to sleep on the flight on the way over so that you feel more refreshed when you arrive.



## 6. Hotels

XL Sports Tours is proud of the reputation it has built up with many different quality hotels over the years. Our different package tiers offer different levels of hotel, but we are sure you will find each hotel suits your exact needs.

**Please note that many of the hotels across Europe do not offer air conditioning due to the temperature climate.**

**Voltage in the UK is twice that of the USA** (200V as opposed to 110V). If you are bringing personal electrical items such as a laptop or digital camera you will be able to charge the battery in the hotel using a simple **wall-socket converter**. These can usually be found in stores such as CVS Pharmacy or Walgreen's, and are often sold in the airport. Some electrical items such as hair dryers are not suitable for use on the higher voltage. A useful article to consult before you travel can be found at <http://www.wisegeek.com/what-are-the-electrical-voltage-differences-between-the-us-and-europe.htm>.

**Most of our hotels offer Internet services**, usually at an extra charge. You can check online at the hotel's website when we send you the hotel confirmations.



## 7. Money

The currency in the UK is Pound, which can be subdivided into pence. Most American credit cards are accepted internationally, but **please notify your credit card provider before you travel** to ensure that your card will work properly abroad. Another option, which provides extra safety is to buy prepaid debit cards, which can be used at most banks and ATM's.



## 8. Telephones

**To call the US from abroad, dial 001 followed by your area code and full number.**

**Hotel rates are very high for phone calls.** It is much more affordable to use a phone card or your own personal phone if you have set up an international call plan.



## 9. Watching

The stadiums you will visit **are very safe and secure**, with a high level of precautionary security throughout. Our advice is to remain in your seat during the event and not to wear attire representing opposing teams, and then sit back and enjoy the game! **It may get cold at some games, particular evening events, so take a warm jacket and**

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Be part of XL social media and post your photos and comments from your experiences.



## 12. Emergency Contacts

Contact details for your tour guide will be provided in the final email before you travel. This will allow friends and family back home to reach you in case of an emergency. Hotel contact details are also provided on the itinerary.

**UK Head Office: 011-44 203-004-8332**

**US Head Office: 1-781-210-7896**